# Safety Statement for Staff and Patients of Donacarney Medical Centre

# Effective Date: 15/07/2024

## 1. Introduction

At Donacarney Medical Centre, our top priorities are the health and safety of our staff and patients. We are committed to providing a safe, secure, and healthy environment for everyone who visits or works in our clinic.

## 2. Commitment to Safety

Our clinic adheres to all relevant health and safety regulations and guidelines. We continuously review and improve our safety practices to meet the highest standards.

## 3. Responsibilities

Management: The management team implements and maintains safety policies and procedures. They ensure all staff receive appropriate training and resources to perform their duties safely.

Staff: All staff members are responsible for following safety policies and procedures, reporting hazards or incidents, and participating in safety training.

Patients: Patients are encouraged to be aware of their surroundings and to report any safety concerns to clinic staff immediately.

## 4. Safety Policies and Procedures

Infection Control: Strict hygiene protocols, including regular handwashing, use of personal protective equipment (PPE), and sanitisation of equipment and surfaces.

Emergency Procedures: Clear procedures for handling medical emergencies, fire, and other urgent situations, including regular drills and staff training.

Workplace Safety: Ergonomic workstations, safe handling of equipment and medications, and measures to prevent workplace injuries.

Patient Safety: Ensuring patient identification, accurate medical records, and secure handling of patient information.

Violence and Harassment Prevention: Zero-tolerance policy for any form of violence or harassment, with procedures for reporting and addressing incidents.

## 5. Infection Prevention and Control

To minimise the risk of infections, all areas are regularly cleaned and disinfected. Hand sanitisers are available throughout the clinic, and PPE is provided to staff and patients as needed, as well as guidelines for the proper disposal of medical waste.

## 6. Training and Education

Continuous training for staff on Health and safety regulations. Infection control practices.

Emergency response procedures. Proper use of medical equipment.

# 7. Health and Well-being

Mental Health Support: Access to counselling and support services for staff and patients.

Wellness Programs: Programs promoting physical health, such as vaccination clinics and health screenings.

Work-life Balance: Policies to ensure staff have a balanced workload and adequate rest periods.

## 8. Incident Reporting and Management

Reporting System: Easy-to-use system for reporting accidents, injuries, or safety concerns.

Investigation: Thoroughly investigate all reported incidents to identify causes and implement corrective actions.

Follow-Up: Monitoring and review of implemented actions to ensure their effectiveness.

## 9. Patient Communication

Precise information on clinic policies, including safety measures, is provided to all patients.

Encouragement for patients to ask questions and express concerns about their safety.

## **10. Continuous Improvement**

Regular reviews of safety practices and policies.

Feedback from staff and patients is used to improve safety measures.

Commitment to adopting new technologies and practices that enhance safety.

## **Contact Information**

For any questions or concerns about our safety policies and procedures, please contact:

## **Donacarney Medical Centre**

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## Acknowledgement

By entering our clinic, staff and patients acknowledge and agree to adhere to this Safety Statement to ensure a safe environment for all.